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## INFORMATION AND EXPLICIT CONSENT TEXTS BASED ON DATA ENTRY POINTS

### 1. Transactions Made Through Face-to-Face Interaction – Front Desk Transactions

When customers personally Labiance Uluslararası Turizm ve Organizasyon A.Ş.'ne ("LaBiance Turizm A.Ş.") [ Labiance International Tourism and Organization Inc. ("LaBiance Tourism Inc.")], and personal data is collected from them, LaBiance Tourism A.Ş. will have an obligation to provide information and, if necessary, obtain explicit consent from the individual. In this regard, it is recommended that the customer information text prepared in line with the information provided by LaBiance Tourism A.Ş., as outlined in APPENDIX-1, be finalized and presented to the customers, reflecting the current situation in the related processes according to the administrative decision to be made by LaBiance Tourism A.Ş. For visitors other than those personally coming to LaBiance Tourism A.Ş., it would be appropriate to present the Visitor Text in APPENDIX-2 and, upon request, provide a copy of the customer information text in APPENDIX-1.

### 2. Transactions Made Through the Website

LaBiance Tourism A.Ş. manages and operates a website through which services are provided to customers. During the execution of transactions carried out on the website, personal data of customers may be processed. On the pages where data entry takes place, LaBiance Tourism A.Ş., as the data controller under the Personal Data Protection Law (KVKK), must fulfill the obligation to provide information, referring to the Information Text and the Application Form prepared for the requests made by individuals in accordance with KVKK. The Customer Information and Explicit Consent Text in APPENDIX-1, along with the "Application Form" provided, should be published under a separate heading on the website, where it can be easily found by customers. It should be noted that these texts must be published on LaBiance Tourism A.Ş.'s website and made available to customers accordingly.

### 3. Transactions Made Through E-mail (Mail-Order)

Customers can contact LaBiance Tourism A.Ş. authorities via email to request information and carry out various transactions regarding services. If personal data is transmitted to LaBiance Tourism A.Ş. to execute the services the customer has received or will receive, and it can be assessed that the relevant individuals have given explicit consent, LaBiance Tourism A.Ş.'s obligation to provide information still applies. Therefore, it is appropriate for LaBiance Tourism A.Ş. to send the following notification via automated email: *"The personal data you have sent to us will be processed in accordance with the specified purpose, and to fulfill your request, necessary actions may be taken and your data may be shared with relevant units of LaBiance Tourism A.Ş. and/or business partners. In order to eliminate legal risks that may arise from unlawful and unjust data sharing, and particularly to ensure the security of your personal data, LaBiance Tourism A.Ş. reserves the right to request additional documents and information (such as a copy of your identity card or other identification documents) for identity and authorization verification. LaBiance Tourism A.Ş. is not responsible for any issues arising during the sending of emails. If the information provided by you or the person(s) authorized by you is A.Ş. incorrect or if an unauthorized application is made, LaBiance Tourism A.Ş. will not be liable for any resulting requests caused by A.Ş. incorrect*

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Горячая линия

Customer Line

+90 552 304 34 00

Адрес Address

Kızılırmak Mah. Dumlupınar Bulvarı: No:3C1-160

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information or unauthorized application.  
You can access the LaBiance Tourism A.Ş. Personal Data Protection Policy here ..."

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## ANNEX – 1

### Customer Information Text Regarding Personal Data Protection Legislation

#### 1. Identity of the Data Controller

As LaBiance Tourism A.Ş. (or "the Company"), we are committed to ensuring the security and confidentiality of your personal data. With this awareness, and as the data controller under the Turkish Personal Data Protection Law No. 6698 ("Law"), our Company is required to comply with the Law regarding the personal data obtained due to you being our customer or contacting us to benefit from our services. Therefore, in accordance with the obligation to inform you, we present the following points for your information:

#### 2. Processing of Personal Data and Purposes of Processing

Your personal data, which may vary depending on the services provided by LaBiance Tourism A.Ş. or the commercial activities conducted by the company, is processed to ensure that our services are delivered in the best possible way. As LaBiance Tourism A.Ş., your general personal data such as identity and contact information, payment-related data, signature data, and digital footprint data if you visit our website or join a shared internet network, or, with your explicit consent, special categories of personal data such as health data, will be processed for the following purposes:

- To create your records,
- To provide the purchased service,
- To perform the relevant organization based on your requests,
- To record, respond to, and manage your requests and complaints through various channels,
- To personalize, improve, and make suggestions regarding the services offered based on your preferences, usage habits, and needs,
- With your explicit consent, to analyze your habits, offer you general and special offers, carry out promotional, advertising, campaign, raffle, promotion, gift, informational, and communication activities, and to conduct satisfaction surveys for service development,
- To manage organization and event planning,
- To ensure information and data security and the continuity of information systems,
- To keep log records electronically as per Law No. 5651,
- To make notifications to official institutions and organizations,
- To ensure the security of the company,
- To process and publish your visual data if video or photo recordings are made in the workplace for the purpose of creating promotional visuals for the company,
- To conduct company reviews, investigations, reporting, internal control, and auditing activities, and to ensure the execution and development of our services within the scope of our activities and to comply with the relevant regulations and company policies and procedures.

Your personal data may also be stored both in physical archives and information systems, transferred to be stored in both digital and physical environments.

#### 3. Recipients of Personal Data and Purposes of Transfer

Your personal data will not be used for purposes other than those specified above, and, except for essential partners involved in the delivery of the service, will not be shared without your explicit consent, except for cases where legal obligations or authorized official institutions/organizations require it. These personal data will only be shared with your explicit

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consent or in cases defined as exceptions by the applicable legislation, under sufficient protective measures, for the purpose of customizing the services provided to you. As outlined in section "2" of this Information Text, personal data may be transferred for the purposes defined in the Law and related regulations, A.Ş.İcluding to official institutions and organizations, consultants, information technology and security companies, business partners providing occupational health and safety support services, travel sites, insurance companies, audit firms with which we have contracts, lawyers, suppliers, and other companies with whom we collaborate and to the company's shared databases. Your personal data cannot be transferred abroad without your explicit consent, except in exceptional cases defined by the Law. Personal data can be transferred abroad without explicit consent if one of the conditions stated in Articles "5" (2) and "6" (3) of the KVKK exists and if there is adequate protection in the foreign country. If there is no adequate protection, personal data can only be transferred if written commitments for adequate protection are made by both the data controllers in Turkey and the foreign country, and approval is granted by the Board.

Personal data may be transferred abroad with the approval of the Board, based on the opinion of the relevant public institution or organization, only in cases where serious harm would occur to the interests of Turkey or the relevant individual, in accordance with international treaty provisions.

#### 4. Method of Collecting Personal Data and Legal Basis

Your personal data is collected by direct verbal or written communication, our website, online sales platforms, social media platforms, tourism agencies, organizing companies, through video recordings, and other business partners, both automatically and non-automatically, in compliance with the prA.Şiples set out in the Law. The collection is based on the legal grounds of fulfilling a contract, compliance with legal obligations, being intentionally made public by the data subject, legitimate interests of the data controller, and other legal bases as defined in Article 5 (2) of the Law.

#### 5. Your Rights Regarding Your Personal Data

Under personal data protection legislation, you have the right to:

- Learn whether your personal data is being processed,
- Request information about the processing of your personal data,
- Learn the purpose of processing your personal data and whether it is being used appropriately,
- Know which third parties, domestic or foreign, your personal data is being transferred to,
- Request correction of your personal data if it is inaccurate or A.Şomplete,
- Request the deletion or destruction of your personal data,
- Request that corrections, deletions, or destructions made to your personal data be communicated to third parties to whom your data has been transferred,

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- Object to the processing of your personal data by automated systems if it leads to unfavorable consequences,
- Request compensation for damages in case of unlawful processing of your personal data.

You can make your application regarding the protection of personal data through the form [at](#) [\[●\]](#) or using one of the following channels:

- In person, with identity verification, at the address: "Kızılırmak Mahallesi, 1443. Cadde, 1071 Usta Plaza B Block, 18th Floor, Interior Door No: 131, Çankaya, Ankara, Turkey",
- By email to [info@LaBiance.com](mailto:info@LaBiance.com),
- Through a secure electronic or mobile signature via our website <https://www.labiance.com/> or
- Through any other methods stated in the Law and related regulations, ensuring identity verification.

Our Company will resolve your application in accordance with Article 13 of the Law, no later than 30 (thirty) days from the request, depending on the nature of the request. If there are any costs, the tariff determined by the Personal Data Protection Board will be applied. If your request is rejected, the reason for the rejection will be provided in writing or electronically. For more detailed information about the application process, you can refer to the Personal Data Protection Policy available at <http://www.....com.tr/>.

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**Pursuant to the Personal Data Protection Legislation  
Customer Explicit Consent Text**

As LaBiance Turizm A.Ş. ("Company"), we request your explicit consent regarding the following issues within the scope of the processing of your personal data, except in cases that fall within the scope of the Personal Data Protection Law No. 6698 of the Republic of Turkey (for example, if it is stipulated in the law or is necessary for the performance of the contract): My identity and contact data will be processed and published for the purpose of analyzing my habits, presenting general and special offers to me, carrying out promotional, advertising, campaign, promotion, gift, celebration, information, communication activities and contacting me for these purposes, processing and publishing my visual and audio data for the purpose of promoting the Company, processing and transferring my personal data to the necessary institutions and organizations for the purpose of providing, developing and executing services by the Company and transferring them to the necessary institutions and organizations and sharing costs and benefiting from their services. I hereby declare that I give my explicit consent to the transfer of my personal data to third parties and institutions and databases used in common with them.

I hereby declare that I give my explicit consent to the processing and sharing of my personal data with the Company's domestic and foreign partners for the purpose of providing, developing and executing services by the Company.

☐ I accept

☐ I do not accept

I hereby declare that I have been informed by LaBiance Turizm A.Ş. with the Clarification Text and that I knowingly and willingly consent to the matters in question.

**Name Surname:**

**Date:**

**Signature:**

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## ANNEX-2

LaBiance Turizm A.Ş. is recommended to add the following text to the customer reception points in a way that customers can see and to add symbols that can be identified with camera, website and personal data on the text.

It is also suggested that the following text regarding camera recordings be placed at customer reception points together with the camera icon:


“This workplace is monitored and recorded by cameras 24 hours a day for security reasons.

Dear visitor

As LaBiance Turizm A.Ş., as the data controller, your identity data and camera recordings due to your visit to our company may be processed due to the legitimate interest of the data controller in order to ensure the security of our company, and if you connect to our internet network, your digital trace data and communication data may be processed limited to the fulfillment of legal obligations under Law No. 5651 and may be transferred to official institutions and organizations limited to the reasons requiring transfer.

Within the scope of Law No. 6698 on the Protection of Personal Data, you can access our disclosure text prepared within the scope of the Law No. 6698 on the Protection of Personal Data via [...](#) link or you can request a copy of our disclosure text from the front office.”

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